



BIZENIUS[®]
Connecting Businesses Worldwide!



**LIVE ONLINE
/ Classroom
TRAINING**

Advance Operational Risk Management Masterclass

Designing & Implementing Effective Systems.



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ADVANCE OPERATIONAL RISK MANAGEMENT MASTERCLASS



Banks are experiencing ever more model failures, and further issues can be expected with time. Financial institutions must now urgently review their model strategies. They need to develop and apply both efficient short-term actions and a long-term plan to improve model resilience. Over two prioritized time horizons, banks can carry out coordinated model adjustments to enable business continuity in the short term while reviewing their model development and redevelopment needs and upgrading their model-risk-management (MRM) frameworks over the longer term.

From risk environment to risk culture, the course covers in breadth and depth the most topical elements of operational risk management and its challenges for the financial services industry. This course is a must-have for all the operational risk practitioners wishing to benchmark their practice and discuss best practices. It is also a fantastic opportunity for newcomers to gain a comprehensive overview what modern operational risk managers need to know.

A workshop model training aimed to understand and appreciate the importance of operational risk in the banking and other financial activities and thereby doing business with more confidence and improving the bottom-line of the organisation. The workshop also enhances the decision-making capability and facilitates the participants to overcome the challenges faced in adopting and implementing operational risk management initiatives in the actual working environment.

Join your professional community.

BECOME AN EXPERT

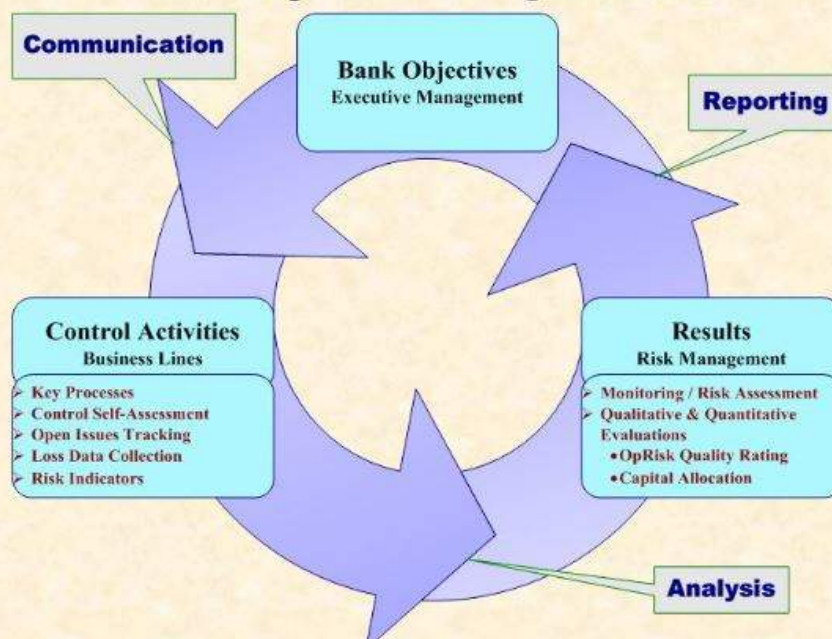


Benefits of Attending

- Building a framework for risk culture change
- Influencing behaviours for better control
- Key elements of third party vendor risk management
- Identification of emerging risks
- Measuring ROI in Human Resources
- Must know about cyber security and threats
- Framework and Taxonomy for Operational Risk
- Six Steps to Define and Design Preventive KRIs

Operational Risk Management Framework

A proactive management framework
which is pervasive throughout a firm



Who Should Attend :

- Heads of Operational Risk
- Enterprise risk managers
- Internal auditors
- Regulators
- Senior management
- Business & Operations Managers
- Operational risk managers
- Operations managers
- Human Resources Officers
- Compliance officers
- Business Continuity Manager & Co-ordinators
- Project Managers from Business, IT & Risk



After Attending This Course You Will Be Able To:

- The Coronavirus Can be an Opportunity to Re-define Your Business
- New framework for risk management
- Assessing rare events in simple yet robust ways
- Continuity Planning Resources
- Leading KRIs framework for identification and design
- Building a framework for risk culture change
- Operational Risk Management for Projects
- Information Security assessment and essentials of cyber protection
- Governance of Operational Risk
- Modern issues on events and risk reporting: the regulator's view
- Conduct reporting: themes and details
- Internal Controls : Human error and control design
- Promote the value of the human resource function throughout the organisation
- Manage Human resource services in relation to information collection and distribution
- Differentiate between innovation, creativity and continuous improvement

AGENDA

Risk Identification Tools & Emerging Risks:

- Tools and techniques for risk identification
- Exposures and vulnerabilities
- The risk wheel
- Value drivers and reverse stress testing
- Risk register: a list
- Risk connectivity: network of risks
- World economic forum: risk map

Root causes analysis - the bow-tie :

- Root cause analysis: tools and methods
- Benefits of root cause analysis
- Treating causes over symptoms
- Bow-tie: an effective tool to define preventive, corrective controls and leading KRIs
- Risk likelihood and expected impact
- Class exercise: apply the bow-tie to one of your incidents and share the lessons learnt

Operational Risk Framework & Maturity Level:

- Risk Management Framework
- Three levels of Operational Risk Management: Strategic, Tactical, Dynamic
- Risk Management: completeness vs. maturity
- The ORM pyramid: which level are you at?
- Essentials of project risk management
- Business value of ORM

Risk reporting and benchmarking :

- Modern issues on events and risk reporting; the regulator's view
- Analysing operational risk data: get insight, tell a story
- Management information: the reporting
- Aggregate and escalate risk information
- Conduct reporting themes and details
- Highlights of best practice, group discussion and sharing of experiences

Internal Controls: Human Error and Control Design :

- Slips and mistakes: Typology and causes of human errors
- HRA: Human Reliability Analysis
- Understand & treat the causes of human error
- Effective or Illusory controls
- Prevention by Design

Risk and Control Self Assessments:

- Definition and rules for RCSAs
- Tool: Impact / probability matrix: shapes and forms, definitions
- Usage and choice when defining RCSAs
- Risk rating: when and how
- Assess and manage high risk areas of business processes

Information security assessment & essentials of cyber protection :

- Information security risk management framework
- Typology of information security risk
- Information assets inventory
- Control layering and key controls for information security risks

Designing & Selecting Preventive Key Risk Indicators:

- KRI, KPI, KCIs: concepts, overlaps & eg
- Essential features of preventive KRIs
- KRI Typology: four categories of preventive KRIs
- Six steps for preventive KRIs: exercises

**BIZENIUS**
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ABOUT BIZENIUS

Our Live online Training feature international thought leaders presenting insight, ideas, and advice. The sessions provide timely and strategic information about the business of learning, current trends impacting workforce development, Digital Innovation, Financial and Risk management, healthy safety, best practices for the industry, and practical information on the latest tools and technology. All our programs are interactive, flexible, and timely, our online training opportunities deliver the content you need to advance your career in a format that works for today's changing industry.

WHY CHOOSE US

- **Return on Investment (ROI)** - Delegates can transform the learning into their day to day work
- **Customized and Tailed Program** - Our programs are tailored to the needs of the client and their participants.
- **Cost Effective Program** - Quality training with competitive pricing – helping you achieve results within your budget.
- **Flexible Scheduling** - Select your own dates and timing or go with a pre-scheduled session.
- **Learn from Leaders** - All our program is conceptualized developed and delivered by the market leaders.

BECOME A MEMBER

- Members save on every course they nominate
- Post training support by our experts
- Higher return on investment
- Perfectly balance long term learning program
- Carry forward the credit amount to next year
- Use membership for in house , classroom & live online training

Banking Partners

OUR CLIENTS

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- Ahli Bank
- NCB Bank
- Al Baraka
- ABSA Bank
- Capital Bank
- Stanbic Bank
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- Standard Bank
- Burgan Bank
- Credit Agricole
- Bank of Maldives
- Banque du Caire
- Saudi Fransi Capital
- Afriland First Bank
- First Atlantic bank
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- AB Bank Rwanda
- Nedbank
- LCB Bank
- BCH Bank
- UMB Bank
- Bank of Kigali
- Safwa Islamic Bank
- Bank Windhoek
- National Bank of Kenya
- Bloom Bank
- The United Bank
- Capital Bank
- Bank Audi
- QNB
- Fidelity
- DBN
- Alizz Islamic Bank
- National Bank of Malawi
- MoniPlus
- NFC Bank
- BPR
- CABS
- Steward Bank
- PRASAC
- Central bank Oman
- Alliance Bank Malaysia
- MyBucks
- BNP Paribas
- Ahli United Bank
- Keystone Bank
- Saib Bank
- Bank Muscat
- Afreximbank
- Raw Bank
- FBN Bank
- Bred Bank
- Union Bank
- Credit Bank
- Ly Hour
- SABB
- BANK ABC
- NBS Bank
- BCI
- Centenary Bank
- National Trust Bank
- National Bank of Egypt
- Rand Merchant Bank
- Capricorn Group Limited
- Egyptian Arab Land Bank
- Coronation Merchant Bank
- Arab Africa International Bank
- Safwa Islamic Bank
- United Development Bank
- Foreign Trade Bank - FTB
- Suez Canal Bank
- Lombard Odier

Safety - Covid 19 (For Classroom Program)

We are assessing the situation very closely and our priority is the safety of our employees , trainers, consultants and clients. We would be working very closely with you and your team to schedule the program as soon as situation becomes normal in your country. Let us know your training need we would be happy to deliver any kind of training program for your organization.

We have two consultant / trainers for every program as a back up so that we can overcome any kind of challenges. We are committed to deliver the program as per schedule

CLASSROOM PROGRAM DELIVERY POST COVID 19:

- BIZENIUS would be providing a face mask for all the delegates and staff
- Sanitized Venue – We would getting the meeting room sanitized on all the training days
- Thermal check of the delegates and staff before the start of the program on all the days
- Contact less provision of delivery material
- Social distancing - Limited number of delegates for classroom program

You can view our website for classroom program list - [CLICK HERE](#)

You can view our website for Live Online program list - [CLICK HERE](#)





3856+

Wonderful Attendees & Counting

2595+

BIZENIUS Certified Delegates

9873+

Hours of Learning and
Development Training Conducted

150+

Banking and Financial company
choose us for learning and
development need